

Health & Human Services Enterprise (HSE)

2016 Orientation

The Health and Human Services Enterprise (HSE) is a group of information technology applications that depend upon a set of shared services. The applications are:

- **Vermont Health Connect (VHC)** - processes eligibility for Qualified Health Plans (QHP) and Modified Adjusted Gross Income (MAGI) Medicaid. Exeter (the vendor of the One Gate application which powers much of VHC) went out of business in October. This has posed some unanticipated challenges, and we are working on identifying the appropriate path forward through a combination of Assessment and RFQ to leverage current technology.
- **SHOP** - An RFP to outsource the Small Business portion, or SHOP, for VHC was released in December and a preferred vendor has been identified. Currently small businesses enroll in Qualified Health Plans direct with the Insurance Carriers.
- **Enrollment & Eligibility (EE)/Integrated Eligibility (IE)** is a project intended to integrate the Non-MAGI or remaining health programs and eligibility for human service programs and contact center functions. This procurement was cancelled in early February. We expect bringing these programs or functions online incrementally by leveraging existing proven solutions rather than building from scratch for a “big bang” deployment.
- **The MMIS Program** - consists of the Care Management Solution, currently deployed for the Vermont Chronic Care Initiative, the Pharmacy Benefit Program which processes the pharmacy benefit for Medicaid and the coverage, payment administration, provider, screening, enrollment and administrative operations for Medicaid – referred to as Core. We also cancelled the procurement for Core and will be meeting the need for modernizing and integrating this functionality through the modular approach.
- **The Health Information Exchange and Health Information Technology (HIT/HIE)** - program is also part of the HSE. The Health Information Exchange, HIE, project supports the successful transmission of accurate, up-to-date, and meaningful clinical data among healthcare providers and supporting State and State-funded affiliated agencies throughout the Vermont health care landscape – there are over 1.6 million records, connections to 700 Health Care organizations and more than 50,000 consumers have provided consent.

This is a substantial body of work that must be managed in conjunction with operational implications.